



City of San Marcos

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NEWS

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City Invites Residents to Take Cable Survey

The City of San Marcos invites residents to take an online survey through September 6 about Time Warner Cable's plan to convert Public, Government and Educational channels (PEG channels) to digital format on October 1.

The shift will mean that many customers will need to get digital converter boxes in order to watch City Council meetings, Planning & Zoning meetings and other programming on the City of San Marcos Time Warner Channel 10. Time Warner plans to move the City channel to digital channel 98.10, Texas State University channel to 98.16 and Austin Community College to 98.19 on some systems.

The survey is online at www.sanmarcostx.gov. "We are trying to assess the impact of this change on our viewers who watch City of San Marcos and university programming on Time Warner," said Laurie Moyer, Interim City Manager.

Time Warner is offering one free box to basic or standard tier customers if they request one. They will have to pick up the box and install it themselves or pay Time Warner to install it. New customers and many others will have to pay a monthly fee for each box with each television.

"Without a converter box, Channel 10 will go dark for many customers," Moyer said. "We are concerned that many residents, especially low income and elderly citizens, will lose access to emergency information, as well as City information and programs."

Grande customers are not affected by the change and will continue to see the City programs on Grande Channel 16.

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